Return Policy

We want you to love your purchase! If you're not completely satisfied, returns are accepted within **14 days** of delivery for unused, unworn items in original condition.

Please contact us at **kiyanamarie@healinghearts4real.org** to initiate a return. Customers are responsible for return shipping unless the item arrived damaged or incorrect.

All sale and custom items are final sale.

Shipping Policy

Orders are processed within **3–5 business days** and shipped via standard USPS unless otherwise selected at checkout. You will receive a tracking number once your order has shipped.

We currently ship within the **U.S. only**. Please ensure your address is accurate at checkout—Healing Hearts 4 Real is not responsible for delays or lost packages due to incorrect information.

For questions about your order, contact us at kiyanamarie@healinghearts4real.org.